

A VISUAL GUIDE IS AVAILABLE FOR THIS PERFORMANCE.

This guide will help familiarise yourself with the theatre before your visit. It has been created for visitors who would like to know more about their visit. This may include people with autism, disabilities or first-time visitors.

If you need any more information or advice, please contact **ekartscentre@southlanarkshireleisure.co.uk**





This is the exterior of East Kilbride Arts Centre.

It is located at 51-53 Old Coach Road, East Kilbride, G74 4DU

There is free onsite parking with 2 designated disabled spaces. Parking is limited but does not need to be booked in advance. If you are unable to park in the car park, please respect our neighbours when parking elsewhere.

Show details | A Magical Christmas with Mrs Claus

The performance runs at approximately 1 hour.

There is no interval.

After the performance, you will receive a gift and will be able to take fun festive photographs, for free, in the gallery.



This is the entrance to The Arts Centre where the performance will be taking place.

I will enter through the first set of automatic glass doors and press the automatic door button to my left to open the second door.



I should turn to my right-hand side to collect or buy my tickets if I don't already have them. The staff there will direct me into the bar where I can access the theatre. I might have to wait in a line for a moment if other people are collecting their tickets too.



There will be venue staff who can help with any questions about the event. It might be quite busy and noisy with other members of the audience.



When I have my tickets, I can go into the bar area to wait for the announcement that the theatre is open, and I can take my seat. I can also buy a drink or a snack.



There are toilets on the ground floor at reception.



There is an accessible toilet on the ground floor. There are signs to show me where they are located, or I can ask a member of staff.



There are also toilets on the first floor just outside the theatre.



When the announcement is made that the doors are open for the theatre, I will enter the auditorium. I will be welcomed by a member of staff who I will show my ticket to.



If I am a wheelchair user or have mobility issues, I can access the theatre via the lift of the ground floor which is located to the left of the box office. I can ask a member of staff to show me where it is.



When I arrive at the first floor via the lift a member of staff will direct me into the theatre and tell me where to go.



Auditorium/ Performance space:

A Magical Christmas with Mrs Claus takes place in a traditional theatre.

I will watch the performance in this room.

I can choose my own seat so that I am most comfortable.



There will be an announcement when the show is ready to start, and the actor will come on to the stage.

They will be in character.

If I need to move around during the show, I can. There will also be a breakout space in the gallery that I can use.



At the end of the show the audience will clap to show the actor that they enjoyed the performance.

When the clapping has ended, the doors will open again.

This means the show is over and I can now leave the theatre.

The front of house team will show me which way I can exit.

I can go to the gallery to take festive pictures, for free, and receive a printout that I can take home.